



Reynolds Paper  
Company Limited

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To Whom It May Concern:

Spotless Janitorial Services has been cleaning our premises for the past 11 years. We have a particularly challenging plant environment with a lot of non-employee traffic from trucking firms that bring in grease and grime into our offices and leave the washrooms in an extreme mess.

Before Spotless, we had several different cleaners that were very unsatisfactory. Part of the consistent cleaning Spotless provides is due to Isabel's personal involvement. While she is unable to clean each customer's location herself, she does regular spot checks after her staff have cleaned and left our premises; thereby making sure they are continuing to clean as she has trained them to do. She will also periodically call me to make sure we are still satisfied and there are no improvements required in their service. I believe these two factors contribute to **her** success and **our** satisfaction.

I would not hesitate to recommend Spotless Janitorial Services for any janitorial needs.

Yours very truly,

Janis Pellett  
Controller